



COMPANY PROFILE

19A Vidale Street | St James
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Collateral Security and Investigations (CSI) Limited is a highly specialized security provider that prides itself on professional, courteous and confidential services in support of customer-focused and industrial environments.

CSI was established to improve standards in the security industry and has brought together a group of professionals to effect its plan. Excellence through Training is the theme at our training camp. All our personnel, male and female, are trained through our paramilitary training programme that enforces discipline and procedures. Collateral Security and Investigations Ltd.'s training programme provides our agents with the knowledge and ability to be truly professional when carrying out their duties.

Given the Customer Service oriented environments in which we operate, CSI has built in to its corporate culture the underlying hallmarks of **Quality Customer Care** and under the Code of Conduct must maintain Company and **Client Confidentiality**. Our management team and field agents undergo from induction, together with the Core Security Knowledge and Skill elements, requisite Industry specific Customer Service Training. As a means of maintaining this combined skill set all CSI staff are required to undergo Continuous Professional Development in these critical areas.

OUR AGENTS

All security agents adhere to a strict **code of conduct** in order to ensure that our customers receive professional service at all times. Virtually inconspicuous in an office environment, CSI ensures that all of our agents are equipped with the appropriate gear to blend into the operating environment in which they are deployed whether it is in an office setting or tactically positioned to serve in the field.



SERVICES

The services we provide cover all aspects of security including guarding your premises, assets and people from acts of vandalism, theft or personal assault and can also assist with the control of visitors to your site and any special events.

Our guarding staff are selected and trained to provide a professional re-assuring presence which will make a positive impression on your visitors and staff whilst be able to diffuse and deal with any confrontation which may arise. A key part of their role is to help and assist and provide a neutral presence which everyone will respect.

'Value added' services are also available which include random site patrols, the escorting of vulnerable staff, comfort patrols relating to staff working outside normal hours and checks to identify lapses in general security, the outbreak of fire, flooding and any suspicious behavior.

- Maritime Security
- Banking Security
- Supply of Baton Officers
- Supply of Firearm Officers
- Executive and Dignitary Protection
- Threat Analysis and Vulnerability Assessment
- Protection - Compound K9
- Protection - Officer and K9
- Explosive Detection
- Narcotic Detection
- Security Consultancy Services
- Digital Surveillance Systems
- Mobile Patrols
- Private Investigations/Back Ground Checks for Employment
- Closed Circuit TV & Camera Installation and Monitoring
- Alarm monitoring and Response

NEED A FULL PROPOSAL?

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